



Redmond Police Department

Report to Council

April 19, 2005

I. Past actions to manage within Limited Resources



Effort to reduce jail costs

- *Contracts with Issaquah and Yakima jails*
 - \$60/day v. \$92/day at King County Jail
 - \$176 booking fee at King County v. no fee
- *Implications for levels of service*
 - Cost savings offsets
 - Requires a great deal of effort and coordination
 - 75% of the time for one PSO to manage activity
 - Other PSO's tasked with transporting prisoners
 - Takes PSO's away from duties assisting officers

Effort to reduce jail costs

- *Sustainability*
 - Continued contracting but costs and staffing needs will rise



Traffic officers cover Patrol when staffing is short to reduce overtime costs

- *Implications for levels of service*
 - Results in reduced focus on traffic issues
- *Sustainability*
 - Continuing this practice negates department efforts to address a variety of traffic problems

Shifts sometimes staffed with 4 instead of 5 district officers to save overtime costs

- *Implications for levels of service*
 - Shortage impacts ability to fully investigate crimes
- *Sustainability*
 - “Best practice” supports full staffing

Reduction in special details and directed enforcements to reduce overtime costs

- Examples:
 - Elimination of bike patrols
 - Reduction of DUI emphasis

Reduction in special details and directed enforcements to reduce overtime costs

- *Implications on levels of service*
 - Hampers ability to conduct extensive follow-up investigations
- *Sustainability*
 - Sustainable but inadequate

Operating lines and overtime cost overruns have been offset by department salary savings

- *Implications for levels of service*
 - Once fully staffed will spend or exceed department budget
- *Sustainability*
 - This is not sustainable
 - At full staffing there are no cost savings to balance the shortages

Realignment, redeployment, and reconfigured staff

- *Actions taken:*
 - Shift FT chief secretary to management analyst/budget/contracts/computer forensics
 - Move PT records specialist to chief's office
 - Leave a gap everyday in the afternoon
 - Increased volunteer staff to do essential work
 - False alarm program
 - Disabled parking
 - Applicant fingerprinting
 - Pawn program
 - Crime analysis data entry



Realignment, redeployment, and reconfigured staff

- *Actions taken continued:*
 - Assigned one detective to task force
 - Provide, analyze, and gather intelligence on terrorism and other serious crimes
 - Staff assigned to critical incident planning with private and public entities
 - Redeployed 3 officers to School Resource Officer positions
 - 2 junior high
 - 1 high school



Realignment, redeployment, and reconfigured staff

- *Implications for level of service*
 - Follow-up on administrative actions out of chief's office is negatively impacted
 - Management analyst work load is increasing in forensics
 - Takes time from budget and grant/contract oversight, information sharing networks, and technology systems administration backup

Realignment, redeployment, and reconfigured staff

- *Implications for level of service continued*
 - Volunteers have been successful but when they retire creates gap in area they are working
 - Intelligence detective assignment resulted in department being short one patrol officer
 - Shifted emphasis away from traffic and patrol duties to prevent and respond to domestic terrorism

Realignment, redeployment, and reconfigured staff

- *Implications for level of service continued*
 - Changing and increasing in types of crimes requiring more specialized investigations began circa 2000
 - ID theft, cyber crime, vehicle prowls, auto thefts, mail theft, gun crimes, and drugs

Realignment, redeployment, and reconfigured staff

- *Sustainability*
 - Sustainable but not effective and efficient
 - Management analyst work load needs reprioritization
 - Volunteer service is sustainable for next year and half with some gaps
 - Retirements result in loss of a skill set
 - Intelligence detective position is sustainable but creates deficiency in crime fighting/traffic enforcement on the street

Change in process for response to burglary alarm activations

- *Implications for level of service*
 - Reduction of response
 - 1998 – 3,800 false alarms
 - 2004 – 800 false alarms
 - Freed up officer time
 - Requires 2 volunteers and Records Supervisor to manage the program
- *Sustainability*
 - Yes, but false alarms are still 4% of total calls-for-service

II. Present Operations



What are we doing today and
what results do we deliver to
the community?

*Wide spectrum of basic and some
enhanced police services*

Basic service provided:

- Administration
- Patrol
- Traffic
- Investigations
- Administrative Support
- Operations Support
 - Dispatch, Records, and Evidence
- Prisoner Care and Custody

Current level of service provided:

- Patrol responds to emergency and non-emergency calls-for-service
 - 22,823 calls-for-service
 - 1,857 Part I crimes
 - 20,192 emergency 911 calls
- Investigations
 - Follow-up on complicated and serious crimes

Current level of service provided (continued):

- Traffic
 - Respond to and investigate collisions
 - Enforce traffic laws
 - 1,656 collisions
- School Resource Officers
 - Redeployed from patrol to schools post-Columbine High School shooting

Service levels adequate?

- *Additional staff needed*
 - Family Violence Unit
 - Increase in Child Protective Services and Adult Protective Services calls
 - Auto Theft and Car Prowl Investigations
 - Proactive enforcement team
 - Identity Theft and Fraud Investigations
 - Complex crime necessitating detailed and lengthy investigations
 - Traffic Initiatives
 - Aggressive driving abatement team

Current regional efforts to enhance policing services

- Eastside Narcotics Task Force
- King County Regional Criminal Intelligence Group
- Multi-Agency Evidence Response Team
- Regional information sharing initiatives
- Dispatch services to other Eastside communities

Regional Task Force needs

- Washington Joint Analytical Task Force
 - Provides enhanced intelligence sharing to help prevent future terrorist activity
- Cyber crime
- Auto Theft Task Force participation
- Narcotics enforcement
- Identity theft, fraud, counterfeiting

Where are department's deficiencies?

- *Patrol and Traffic*
 - Number of experience officers to work streets
 - Big training gap between academy and what they need to know to do the job
 - Less experienced officers require high level of supervision
 - High number of new officers in Field Training consuming the time of experienced officers

Where are department's deficiencies (continued)?

- *Patrol and Traffic continued*
 - Current problem
 - Officers time is spent responding to high number of non-criminal low priority complaints
 - Alternative solutions
 - Need additional staff to conduct the complex investigations and maintain current levels service and/or
 - Significant reconfiguration and redeployment of staff to accomplish objectives:
 - Fewer crime victims, maintain and improve quality of life, and reduce dangers on the roadways

Where are department's deficiencies (continued)?

- Evidence processing area is yet to be completed
- Shortage in overtime funding
- Mandated training requirements are expending our current resources
 - Without addressing training needed to deal with emerging crime trends

Where are department's deficiencies (continued)?

- Department unable to follow-up on complex crimes that put criminals in jail to our maximum potential
- Department policing methodology is no longer effective in addressing emerging crime trends
- The impact is that more and more people are being victimized by new age criminals while we respond to non-criminal calls-for-service

Where are department's deficiencies (continued)?

- Two alternative approaches to create time to pursue more complex and serious investigations:
 - Redeploy existing personnel and call reprioritization
 - and/or
 - Maintaining current service levels and adding staff to pursue the more complex investigations

Impacts of deficiencies to community, department operations and city organization

- Majority of the community remains satisfied with current level of service
- Citizens may be naïve to the fact that serious crime is happening in a community like Redmond:

ID Theft

Robbery

Fraud

Auto Theft

Child Porn

Child Abuse

Vehicle Prowls

Narcotic crimes

Domestic Violence

III. Future Challenges and Trends



What challenges/trends do we see in the future that will impact our service?

- Dispatch
 - Potential expansion of dispatch services to other cities
 - Non-emergency “411” service for other city services
- Radios
 - Replacement of radios
 - Existing technology is nearly obsolescence
 - \$500,000 to replace

What challenges/trends do we see in the future that will impact our service (continued)?

- Changing crime trends and maintaining or enhancing the “Quality of Life”
 - Changing and increasing in types requiring more specialized investigations
 - ID theft, cyber crime, vehicle prowls and thefts, mail theft, guns, meth labs, fraud, graffiti
- Growth of city requires planning and implementation of a new patrol district
 - \$1.3 to \$1.6 million

What challenges/trends do we see in the future that will impact our service (continued)?

- Trend that Federal dollars to support local law enforcement efforts is diminishing
 - Current grants support:
 - Eastside Narcotics Task Force
 - Police Corp program
 - COPS hiring
 - HIDTA Drug Task Force
 - LETPP (statewide intelligence fusion center)

What challenges/trends do we see in the future that will impact our service (continued)?

- Increase number of joint information sharing projects and fusion centers
- Programs that provide service to the community, such as Crime Stoppers, are losing funding and need to be subsidized
- Increasing number of special events needs adequate funding

What challenges/trends do we see in the future that will impact our service (continued)?

- Need to continue to be regional leaders in crime fighting
 - SMART and FACE programs
- DNA collection and analysis
- Regional events require more mutual aid
 - Civil unrest and Homeland Security

What do we need to do now to prepare?

- Complete implementation of info sharing initiatives including
 - COPLINK, LinX, Rain
- Need to have formal communication exchange with King County Prosecutor
 - Regarding Fraud, Identity Theft, Car Prowl, Auto Theft, and Drug prosecutions

What do we need to do now to prepare (continued)?

- CompStat system
- Improve department communication regarding crime
- Innovatively use existing resources to fight crime and traffic issues

What do we need to do now to prepare (continued)?

- Department currently has 7 goals with written strategies, including measurable outcomes. Department needs to continue to refine measurements to support community needs.

What do we need to do now to prepare (continued)?

- *The 7 Goals*
 - Goal 1: Investigations Division
 - Goal 2: Mitigate the Impacts of Growth on Traffic Management
 - Goal 3: Support and Enhance Policing Services Through Technology

- *Goals continued*
 - Goal 4: Continue to Partner Redmond Police Volunteers with Uniformed and Civilian Staff to Provide Support in Delivering Programs and Services in the Redmond Community
 - Goal 5: Enhanced Community Crime Prevention Education within the Redmond Police Department
 - Goal 6: Car Prowl and Auto Theft Reduction
 - Goal 7: Increase and Enhance Recruiting, Testing, and Hiring Practices

What do we need to do now to prepare (continued)?

- Plan and budget for new initiatives
 - DNA
 - PROACT Team
 - Forensics
 - Additional policing district
 - Operating line increases
 - Overtime dollars to close gap & support new efforts
 - Enhance crime prevention efforts

- *Plan and budget for new initiatives continued*
 - Assign person to WAJAC and Cyber crime at the FBI
 - County wide Crime Analysis Fusion Center
 - Street narcotics investigator working from department
 - Replacement radios
 - Maintain staff at levels as agreed to by council
 - Commissioned 83.5 (Current authorized 76)
 - Civilian 42 (Current authorized 34.5)

Snap Shot of Crime in Redmond Last 45 Days

- March 10 Male stabbed with 30" sword
- March 14 Robbery at Washington Mutual ATM
- March 25 Four robberies: Bank of Washington, Subway, Rite Aid, Fred Meyer
- March 31 Extensive ID theft from theft of mail linked to drugs
- April 2 15 hour standoff with armed & barricaded male
- April 5 Reckless endangerment – 2 vehicles struck with projectile
- April 11 Robbery at First Security Bank – suspect accidentally shoots self
- April 19 Occupied auto theft arrest at Farrel-McWhirter Park



Along the "Information Superhighway"

Well
Hilarious
Time
Whacked
Time To

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